

## **CURRICULUM VITAE**

### **PERSONAL DATA**

Name: Eve M. Askanas Kerr, MD, MPH

### **EDUCATION**

- 9/1978-6/1981 Woodward High School; Rockville, MD
- 9/1981-12/1984 B.A. (Bachelor of Arts with College Honors), Washington University, in conjunction with the Scholars Program in Medicine (eight-year medical school program); St. Louis, MO
- 1/1985-6/1985 Vanderbilt-in-France French Language Program; Aix-en-Provence, France
- 9/1985-6/1989 M.D., University of California, San Francisco School of Medicine; San Francisco, CA
- 9/1992-6/1994 M.P.H. (Epidemiology), University of California, Los Angeles School of Public Health; Los Angeles, CA

### **POSTDOCTORAL TRAINING**

- 7/1989-6/1992 Internship and Residency in Internal Medicine, University of California, Los Angeles, Center for the Health Sciences; Los Angeles, CA
- 7/1992-6/1994 Robert Wood Johnson Clinical Scholars Program, Department of Medicine, University of California, Los Angeles; Los Angeles, CA

### **SENIOR POSTDOCTORAL TRAINING**

None

### **ACADEMIC APPOINTMENTS**

- 7/1994-6/1996 Clinical Instructor; Department of Medicine, Division of General Internal Medicine and Health Services Research, University of California, Los Angeles; Los Angeles, CA
- 7/1996-present Assistant Professor; Department of Medicine, Division of General Medicine; University of Michigan, Ann Arbor, MI
- 7/1996-present Research Scientist; Ann Arbor VA HSR&D Center of Excellence, Center for Practice Management and Outcomes Research; Ann Arbor, MI

## ACADEMIC ADMINISTRATIVE APPOINTMENTS

None

## CLINICAL/HOSPITAL APPOINTMENTS

None

## CONSULTING POSITIONS

7/1994-present Consultant, RAND Health Sciences Program; Santa Monica, CA

## SCIENTIFIC ACTIVITIES

### Study Sections:

2003	VA HSR&D Scientific Review and Evaluation Board, subcommittee for Merit Review Entry Program Applications
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### Editorial Boards:

1996-1999	The Joint Commission Journal on Quality Improvement
1998-present	Medical Care Research and Review

### Reviewer:

1994-present	Journal of General Internal Medicine
1995-present	New England Journal of Medicine
1996-present	Journal of the American Medical Association
1998-present	Medical Care
1998-present	American Journal of Medicine
1999-present	American Journal of Managed Care

## GRANT SUPPORT

### Current:

“Quality Enhancement Research Initiative – Diabetes Mellitus.” Merit Award funded by Department of Veterans Affairs Health Services Research and Development Service. (DIB #98-001). Eve Kerr, Principal Investigator, 30% effort. Total award \$300,000; October 2004 - September 2007.

“Addressing Barriers to Translation for Treatment of Hypertension.” Merit Award funded by the (IIR 02-225-1) Eve Kerr, Principal Investigator, 35% effort; Total award \$1,256,563; March 2004 – February 2008.

“Translating Research into Action for Diabetes in the VA, Phase 2.” Merit Award funded by the Department of Veterans Affairs Health Services Research & Development Service (SDR 03-318) Eve Kerr, Principal Investigator, 30% effort; Total award \$275,071; May 2004 – April 2005.

“Community Quality Index: Round II.” Subcontract #3127 to University of Michigan (issued under Robert Wood Johnson Foundation, Grant #40826 awarded to RAND). Eve Kerr, Principal Investigator, 10% effort. Total award \$60,000; December 1, 2000 – November 30, 2006.

“Michigan Diabetes Research Training Center.” Funded by NIH/NIDDK. (Grant #5 P50 DK 20572) Eve Kerr, Co-Investigator, 9% effort (Principal Investigator: William H. Herman). Total award \$1,498,776; December 2002- November 2007.

“The Robert Wood Johnson Foundation Clinical Scholars Training Program”. (Grant #N002778) Eve Kerr, Co-Investigator, 5% effort. (Principal Investigator: Joel Howell). Total award: \$172,764 for Planning Phase; July 2003 - June 2005.

Recent:

“Quality Enhancement Research Initiative – Diabetes Mellitus.” Merit Award funded by Department of Veterans Affairs Health Services Research and Development Service. (DIB #98-001). Eve Kerr, Co-Investigator, 10% effort (10/01/01-09/30/03) and 15% effort (10/01/03-09/30/04). (Principal Investigator: Rodney A. Hayward). Total award \$1,200,000; October 1, 2001 – September 30, 2004. Effort is concurrent with VA Career Development Award.

“Improving Quality of Care for Persons with Multiple Chronic Diseases.” Veterans Affairs Health Services Research and Development Advanced Research Career Development Award (RCD #97323-B). Eve Kerr, Principal Investigator, 100% effort. Total award \$470,000; July 2001 – June 2004. *This VA Career Development Award supported Dr. Kerr’s salary and fringes for other concurrent research projects.*

"Translating Research Into Action for Diabetes in the VA (TRIAD–VA)." Merit Award funded by the Department of Veterans Affairs Health Services Research & Development Service (SDR #01019). Eve Kerr, Principal Investigator, 20% effort. Total award \$739,470; March 2001 – February 2004. Effort is concurrent with VA Career Development Award.

“Comparing Quality in California Medical Groups.” Subcontract #1825 to University of Michigan (issued under California Health Care Foundation Grant #98-0211 awarded to

RAND). Eve Kerr, Principal Investigator, 10% effort. Total award \$95,000; December 1, 1998 – November 17, 2003. Effort is concurrent with VA Career Development Award.

“Evaluating the Performance of Explicit Quality Monitoring Systems in the VHA.” Merit Award funded by the Department of Veterans Affairs Health Services Research and Development Service. (IIR #98-103). Eve Kerr, Principal Investigator, 30% effort. Total award \$807,043; January 1, 2000 – September 30, 2003. Effort is concurrent with VA Career Development Award.

“Evaluation of VISTA Performance Profiles and Non-VISTA Measures.” Merit Award funded by the Department of Veterans Affairs Health Services Research and Development Service. (DIS #99221-1). Eve Kerr, Principal Investigator, 20% effort. Total award \$246,496; December 1999 – November 2001.

“Adult Global Quality Assessment Tool.” Subcontract #553 to University of Michigan (issued under AHCPR Grant #5U18HS-09463 awarded to RAND). Eve Kerr, Principal Investigator, 25% effort. Total award \$29,520; October 1996 – September 2001.

The Robert Wood Johnson Foundation Clinical Scholars Program. Eve Kerr, Core Faculty Member, 5% effort. Total award \$1,199,999; July 1, 1998 – June 30, 2001.

“Influence of Managed Care Strategies on Quality of Care.” VA Career Development Award funded by the Department of Veterans Affairs Health Services Research & Development Service. (RCD #97323-B). Eve Kerr, Principal Investigator, 100% effort. Total award \$425,000; July 1998 – June 2001. *This VA Career Development Award supported Dr. Kerr’s salary and fringes for other concurrent research projects.*

“Development of a Global Quality Assessment Tool for Managed Care.” Funded by the Health Care Financing Administration (Grant #18-C-90315/9-03). Eve Kerr, Co-Investigator, 10% effort (Principal Investigator: Elizabeth McGlynn, RAND). Total award \$1,579,389; October 1994 – September 2000.

“Research Center on Managed Care for Persons with Psychiatric Disorders.” Funded by the National Institute of Mental Health. Eve Kerr, Co-Investigator (UCLA), 15% effort (Principal Investigator: Kenneth B. Wells). Total award \$2,763,325; October 1995 – September 1997.

“Technical Support for the Community Management Information System Data and Reporting.” Funded by the John A. Hartford Foundation. Eve Kerr, Co-Investigator, 10% effort (Principal Investigator: Elizabeth McGlynn, RAND). Total award \$1,079,212; October 1993 – December 1996.

“The Effect of Utilization Management on Physician and Patient Satisfaction.” Funded by the Robert Wood Johnson Foundation. Eve Kerr, Principal Investigator (UCLA), 50% effort. Total award \$182,963; September 1994 – June 1996.

“Capitation in California: The Role of Utilization Management in Physician Groups.” Funded by the Henry J. Kaiser Family Foundation. Eve Kerr, Co-Principal Investigator (UCLA), 50% effort. Total award \$20,353; 1993 – 1994.

Pending:

“The Robert Wood Johnson Foundation Clinical Scholars Training Program”. (Grant #N002778) Eve Kerr, Co-Investigator, 8% effort. (Principal Investigator: Joel Howell). Total award, approximately \$10,000,000 (funded); July 2005 – June 2015.

## **CERTIFICATION AND LICENSURE**

Medical Licensure: Medical License, State of California, 1990-present  
Medical License, State of Michigan, 1996-present

Certification: National Board of Medical Examiners, Diplomate, 1989-present  
American Board of Internal Medicine, Diplomate, 1992-2002; 2003-2012

## **MILITARY SERVICE**

None

## **HONORS AND AWARDS**

1981	Washington University Chancellor’s Scholarship
1982	Phi Beta Kappa Book Award for distinguished achievement, Freshman year
1984	Phi Beta Kappa
1986	UCSF Dean’s Fellowship for Summer Research
1989	American Medical Women’s Association Citation for Scholastic Achievement
1989	Alpha Omega Alpha
1992	Solomon Scholars Award for Resident Research
1992	Robert Wood Johnson Clinical Scholars Fellowship
1998	VA HSR&D Career Development Award
2001	VA HSR&D Advanced Research Career Development Award

## **MEMBERSHIPS AND OFFICES IN PROFESSIONAL SOCIETIES**

1991-present	Society of General Internal Medicine
1991-present	American College of Physicians
2000-present	Academy Health

## **TEACHING ACTIVITIES**

1993-1996	Attending physician at UCLA, Internal Medicine Suite; supervision of medical students, interns and residents
1996-1998	Attending physician, Ann Arbor VA Medical Center Internal Medicine Wards; supervision of medical students, interns and residents
1996-present	Attending physician, Ann Arbor VA Medical Center Ambulatory Care; supervision of medical students, interns and residents
1996-present	Presenter and Seminar Participant, University of Michigan General Medicine Weekly Research Conference (present 1-2 conferences per year)
1996-present	Presenter and Seminar Participant, Ann Arbor VA Center for Practice Management and Outcomes Research Monthly Research Conference (present 1-2 conferences per year)
1996-present	Presenter and Journal Club Participant, University of Michigan General Medicine Monthly Journal Club (present at 1-2 meetings per year)
1998-present	Core Faculty Member, University of Michigan Robert Wood Johnson Clinical Scholars Program
1999-present	Preceptor for 3 <sup>rd</sup> year medical students, Internal Medicine clerkship, outpatient clinic month (1/2 day per week)
2000-present	Mentor for Michele Heisler, MD, MPA, University of Michigan Robert Wood Johnson Clinical Scholar and Lecturer, University of Michigan Department of Medicine
2002-present	Mentor for Catherine Kim, MD, Lecturer, University of Michigan Department of Medicine
1997	Seminar: "Measurement of Quality." University of Michigan Robert Wood Johnson Clinical Scholars Program. August 1997
1997	Seminar: "Critical Appraisal of the Medical Literature," Fourth-year medical student elective, University of Michigan Medical School

- 1998      Small Group Session: "Reading the Medical Literature." Second-year medical student course, University of Michigan Medical School. April 1998
- 1998      Seminar: "Quality of Care Assessment: Quality Review – Where is it Headed?" University of Michigan Robert Wood Johnson Clinical Scholars Program. August 1998
- 1998      Seminar: "Critical Appraisal of the Medical Literature." Fourth-year medical student elective, University of Michigan Medical School. November 1998
- 1999      Faculty instructor, Comprehensive Clinical Assessment (CCA), University of Michigan Medical School. July 1999
- 1999      Seminar: "The Measurement of Quality: Current Challenges and Future Directions." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 1999
- 1999      Seminar: "Picking a Research Topic: Passions and Practicalities." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. August 1999
- 1999      Seminar: "Critical Appraisal of the Medical Literature." Fourth-year medical student elective, University of Michigan Medical School. December 1999
- 2000      Grand Rounds: "The Movement to Improve Health Care Quality: Why physicians should care." University of Michigan Department of Internal Medicine, February 2000
- 2000      Seminar: "Grant Writing 101." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. March 2000
- 2000      Small Group Session: "Reading the Medical Literature." Second-year medical student course, University of Michigan Medical School. April 2000
- 2000      Seminar: "Health Policy." Fourth-year medical student course, University of Michigan Medical School. April 2000
- 2000      Seminar: "The Measurement of Quality: Current Challenges and Future Directions." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 2000
- 2000      Seminar: "Picking a Research Topic: Passions and Practicalities." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 2000

- 2000 Seminar: "Concepts and measurement of quality." The University of Michigan Training Program in Clinical Research. October 2000
- 2000 Seminar: "Critical Appraisal of the Medical Literature;" Fourth-year medical student elective, University of Michigan Medical School. December 2000
- 2001 Small Group Session: "Medical Decision Making." Second-year medical student course, University of Michigan Medical School. April 2001
- 2001 Seminar: "The Measurement of Quality: Current Challenges and Future Directions." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 2001
- 2001 Seminar: "Picking a Research Topic: Passions and Practicalities;" University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 2001
- 2001 Dissertation Committee for Carlotta A. Gabard, DrPh candidate, School of Public Health. "Obstetrical Care Under Capitation."
- 2001 Seminar: "Critical Appraisal of the Medical Literature." Fourth-year medical student elective, University of Michigan Medical School. November 2001
- 2002 Seminar: "The Measurement of Quality: Current Challenges and Future Directions." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 2002
- 2002 Seminar: "Picking a Research Topic: Passions and Practicalities." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. July 2002
- 2002 Seminar: "Critical Appraisal of the Medical Literature." Fourth-year medical student elective, University of Michigan Medical School. December 2002
- 2003 Seminar: "Understanding Quality of Care." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. August 2003
- 2003 Seminar: "Picking a Research Topic: Passions and Practicalities." University of Michigan Robert Wood Johnson Foundation Clinical Scholars Program. August 2003



- 2003            Seminar: "Critical Appraisal of the Medical Literature." Fourth-year medical student elective, University of Michigan Medical School. December 2003
- 2004            Seminar: "Critical Appraisal of the Medical Literature." Fourth-year medical student elective, University of Michigan Medical School. March 2004
- 2004            Seminar: "Introduction to Quality of Care Research." The University of Michigan Training Program in Clinical Research. April 2004.

### **EXTRAMURAL INVITED PRESENTATIONS**

- "Medicaid and Medi-Cal in Historical Perspective: Ideals and Realities." Invited presentation, Core Lecture Series, UCLA Department of Medicine; Los Angeles, California, April 1991.
- "Managed Care in an Era of Capitation: Realities, Implications and Potentials of Utilization Management and Quality Monitoring" Invited presentation and Chair, Policy Roundtable, Association for Health Services Research Annual National Meeting; Atlanta, Georgia, June 1996.
- "The Measurement of Quality—HEDIS and Beyond." Invited presentation, Physicians in Managed Care New Skills and Values, Blue Cross and Blue Shield of Michigan Continuing Medical Education Program; Southfield, Michigan, April 26, 1997.
- "The Evolving Role of Managed Care: Defining Educational Priorities." Faculty for Precourse Symposium, Society of General Internal Medicine Annual National Meeting; Washington, DC, May 1, 1997.
- "Using Quality Measurement for Comparisons." Invited chair for research presentation session; Association for Health Services Research National Annual Meeting; Washington, DC, June 23, 1998.
- "Quality of Care Research." Invited workshop chair, Robert Wood Johnson Foundation Clinical Scholars National Meeting; Ft.Lauderdale, Florida, November 11, 1999.
- "Evaluating the Performance of Explicit Quality Systems in the VHA." Invited presentation, Veterans Integrated Healthcare Network (11) Clinical Leadership Board; Ann Arbor, Michigan, February 1, 2000.
- "A Global Approach to Quality Measurement: The QA Tool System." Invited presentation, Association for Health Services Research Annual National Meeting; Los Angeles, California, June 26, 2000.

“What Do Our Veterans Tell Us About Their Care?” Invited presentation, 4<sup>th</sup> Annual National VA Diabetes Symposium; Alexandria, Virginia, March 21, 2002.

“Building a Better Quality Measure: How Can Quality Measurement Help Us Close the Quality Gap?” Invited presentation, Academy for Health Services Research and Health Policy Annual Meeting; Washington DC, June 23, 2002.

“Comparing Data Sources: Examining Diabetes Quality of Care.” Invited presentation, VA Quality Management Integration Council, run by the VA Under Secretary for Health; Nationally broadcast videoconference, December 4, 2002.

“VA and Commercial Managed Care for Diabetes.” Invited presentation, Centers for Disease Control Steering Committee Meeting for Translating Research into Action for Diabetes; Chicago, Illinois, April 24, 2003.

“Using Tightly Linked Quality Measures to Evaluate and Improve Quality.” Invited presentation, Northern California Kaiser Permanente Division of Research; Oakland, California, January 23, 2004.

## **OTHER PRESENTATIONS**

“Follow-up after Hospital Discharge: Does Insurance make a Difference?” Platform presentation, Solomon Scholars Meeting for Resident Research, UCLA School of Medicine; Los Angeles, California, June 1992.

“Follow-up after Hospital Discharge: Does Insurance make a Difference?” Poster presentation, Southern California Regional Meeting, Society of General Internal Medicine; Los Angeles, California, December 1992.

“Influencing Physician Behavior through Capitation: How do Physicians at Financial Risk Restrict their Own Utilization?” Platform presentation, Association for Health Services Research Meeting Annual National Meeting; San Diego, California, June 1994.

“Managed Care and Capitation: How do Physicians at Financial Risk Control Their Own Utilization?” Plenary session presentation, Robert Wood Johnson Foundation Clinical Scholars National Meeting; Ft. Lauderdale, Florida, November 1994.

“Quality Assurance in Capitated Physician Groups: Where is the Emphasis?” Platform presentation, Society of General Internal Medicine National Meeting; San Diego, California, April 1995.

“Quality Assurance in Capitated Physician Groups: Where is the Emphasis?” Platform presentation, Robert Wood Johnson Foundation Clinical Scholars National Meeting; Ft. Lauderdale, Florida, November 1995.

- “Development of a Comprehensive Managed Care Quality Measurement Tool for Women and Children.” Poster presentation, Association for Health Services Research Annual National Meeting; Atlanta, Georgia, June 1996.
- “Does Dissatisfaction with Access to Specialists Affect the Desire to Leave a Health Plan?” Poster presentation, Society of General Internal Medicine Annual National Meeting; Washington, DC, May 4, 1996.
- “Does Dissatisfaction with Access to Specialists Affect the Desire to Leave a Health Plan?” Platform presentation, Department of Veterans Affairs Health Services Research and Development Annual National Meeting; Washington, DC, February 13, 1997.
- “Primary Care Physicians’ Satisfaction with Quality of Care in Capitated Medical Groups.” Poster presentation, Society of General Internal Medicine Annual National Meeting; Washington, DC, May 1, 1997.
- “The Influence of Gatekeeping and Utilization Review to Control Access to Specialists on Patient Satisfaction With Care.” Platform presentation, Department of Veterans Affairs Health Services Research and Development Annual National Meeting; Washington, DC, February 18-20, 1998.
- “Development of a Global Quality Assessment Tool.” Poster presentation, Department of Veterans Affairs Health Services Research and Development Annual National Meeting; Washington, DC, February 18-20, 1998.
- “The Influence of Gatekeeping and Utilization Review to Control Access to Specialists on Patient Satisfaction With Care.” Platform presentation, Society of General Internal Medicine Annual National Meeting; Chicago, Illinois, April 25, 1998.
- “The Influence of Medical Group Utilization Management Techniques on Physician Satisfaction.” Platform presentation, Association for Health Services Research Annual National Meeting; Chicago, Illinois, June 28, 1999.
- “Constructing Quality Measures: Sources of Variation.” Poster presentation, Department of Veterans Affairs Health Services Research and Development Annual National Meeting; Washington, DC, March 22-24, 2000.
- “Measuring Antidepressant Prescribing Practice in a Health Care System.” Poster presentation, Society of General Internal Medicine Annual National Meeting; Boston, Massachusetts, May 4-5, 2000.
- “The Influence of Health Status on Satisfaction among Veterans with Diabetes: Results from the VA Diabetes Quality Improvement Project.” Poster presentation, Department of Veterans Affairs Health Services Research and Development Annual National Meeting; Washington DC, February 13-15, 2001.

“The Influence of Health Status on Satisfaction Among Patients with Diabetes.” Poster presentation, Society of General Internal Medicine Annual National Meeting; San Diego, California, May 3, 2001.

“Comparing Diabetes Quality Measures Derived from Different Data Sources.” Platform presentation, Society of General Internal Medicine Annual National Meeting; Atlanta, Georgia, May 3, 2002.

“Building a Better Quality Measure: Are Some Patients With “Poor Quality” Actually Getting Good Care?” Platform presentation, Department of Veterans Affairs Health Services Research and Development Annual National Meeting; Washington DC, February 13-15, 2003.

## COMMITTEE AND ADMINISTRATIVE SERVICE

### National

1996	Advisory Board Member for Robert Wood Johnson Foundation New Initiative, “The Patient-Provider Relationship in a Changing Health Care Environment.”
1998	Member, Quality of Care Abstract Selection Committee, Association for Health Services Research 15 <sup>th</sup> Annual Meeting
2000-2001	Chair, Special Programs, Society of General Medicine 2001 National Meeting Planning Committee
2001-2002	Technical Expert Panel Member for the Center for Medicaid and Medicare Services’ “Hospital Core Performance Measurement Project.”
2002	Member, Panel Abstract Selection Committee, Association for Health Services Research 19 <sup>th</sup> Annual Meeting
2003-2004	Co-Chair, Quality of Care Review Subcommittee, Society of General Internal Medicine 2004 National Meeting Planning Committee

### Medical School

1985-1989	Student Feedback Committee; Chair (1986-1987), University of California, San Francisco, CA
1986-1987	Teaching Awards Committee for faculty recognition; Chair (1986), University of California, San Francisco, CA
1988	Committee on Teaching Excellence recognizing house officers; Chair, University of California, San Francisco, CA

1990-1991	House Staff Policy Committee, elected member, University of California, Los Angeles, CA
1990-1992	Medi-Cal Managed Care Committee, University of California, Los Angeles, CA
1990-1992	Medical Staff Ethics Committee, University of California, Los Angeles, CA
1991-1994	Department of Medicine Morbidity and Mortality Committee, University of California, Los Angeles, CA
1993-1994	Division of General Internal Medicine Committee on Guideline Development, University of California, Los Angeles, CA
1996-1997	Working Group for Implementation and Evaluation of Guidelines for Detection and Management of Major Depressive Disorder, Ann Arbor VA Medical Center, Ann Arbor, MI
2002-present	Member, University of Michigan Medical School Admissions Committee
2003-present	Member, University of Michigan Healthcare System Committee on Clinical Quality

Community Service

1992-1994	Volunteer Physician, Venice Family Clinic
1998 – 2003	Advisory Board Member, University of Michigan Hospital Child Care Center

**PATENTS**

None

## BIBLIOGRAPHY

### Peer Reviewed Publications

1. Kerr EA, Siu AL. Follow-up after hospital discharge: Does insurance make a difference? Journal of Health Care for the Poor and Underserved. 1993; 4(2):133-142.
2. Kerr EA, Mittman BS, Hays RD, Siu AL, Leake B, Brook RH. Managed care and capitation in California: How do physicians at financial risk control their own utilization? Annals of Internal Medicine. 1995; 123(7):500-504.
3. Kerr EA, Mittman BS, Hays RD, Leake B, Brook RH. Quality assurance in capitated physician groups: Where is the emphasis? Journal of the American Medical Association. 1996; 276(15):1236-1239.
4. Kerr EA, Hays RD, Mittman BS, Siu AL, Leake B, Brook RH. Primary care physicians' satisfaction with quality of care in California capitated medical groups. Journal of the American Medical Association. 1997; 278(4):308-312.
5. Schuster MA, Asch SM, McGlynn EA, Kerr EA, Hardy AM, Gifford DS. Development of a quality of care measurement system for children and adolescents: Methodological considerations and comparisons to a system for adult women. Archives of Pediatrics and Adolescent Medicine. 1997; 151:1085-1092.
6. Kerr EA, Hays RD, Lee M, Siu AL. Does dissatisfaction with access to specialists affect the desire to leave a managed care plan? Medical Care Research and Review. 1998; 55(1):59-77.
7. Kerr EA, Clancy CM. Defining educational priorities in managed care. Journal of General Internal Medicine. 1999; 14(Supplement 1):S1-S5.
8. Kerr EA, Hays RD, Mitchinson A, Lee M, Siu AL. The influence of gatekeeping and utilization review to control access to specialists on patient satisfaction with care. Journal of General Internal Medicine. 1999; 14(5):287-296.
9. McGlynn EA, Kerr EA, Asch SA. A new approach to assessing quality of care for women: the QA Tool system. Women's Health Issues. 1999; 9(4):184-192.
10. Kerr EA, McGlynn EA, Van Vorst KA, Wikstrom SL. Measuring antidepressant prescribing in a health care system using administrative data: Implications for quality measurement and improvement. The Joint Commission Journal on Quality Improvement. 2000; 26(4):203-216.
11. Malin JL, Asch SA, Kerr EA, McGlynn EA. Evaluating the quality of cancer care: Development of cancer quality indicators for a global quality assessment tool. Cancer. 2000; 88:701-707.

12. Kerr EA, Mittman BS, Hays RD, Pitts J, Zemencuk J, Brook RH. Associations between primary care physician satisfaction and self-reported aspects of utilization management. Health Services Research. 2000; 35(1)Part II:333-349.
13. Hofer TP, Kerr EA, Hayward RA. What in an error? Effective Clinical Practice. 2000; 3(6):261-269.
14. Asch SA, Kerr EA, Lapuerta P, Law A, McGlynn EA. A new approach for measuring quality of care for women with hypertension. Archives of Internal Medicine. 2001; 161(10):1329-35.
15. Kerr EA, Krein SL, Vijan S, Hofer TP, Hayward RA. Avoiding pitfalls in chronic disease quality measurement: A case for the next generation of technical quality measures. American Journal of Managed Care. 2001; 7(11):1033-43.
16. Heisler M, Bouknight RR, Hayward RA, Smith DM, Kerr EA. Diabetes self-management: the relative importance of physician communication, participatory decision-making, and patient understanding. Journal of General Internal Medicine. 2002; 17(4):243-52.
17. Krein SL, Vijan S, Pogach L, Hogan MH, Kerr EA. Aspirin use and counseling about aspirin among patients with diabetes. Diabetes Care. 2002; 25(6):965-970.
18. Krein SL, Hofer TP, Kerr EA, Hayward RA. Who should we profile? Examining diabetes care practice variation among primary care providers, provider teams and healthcare facilities. Health Services Research. 2002; 37(5):1159-1180.
19. Kerr EA, Smith DM, Hogan MM, Krein SL, Pogach L, Hofer TP, Hayward RA. Comparing clinical automated, medical record and hybrid data sources for diabetes quality measures. Joint Commission Journal on Quality Improvement. 2002; 28(10): 555-565.
20. McGlynn EA, Kerr EA, Adams J, Keesey J, Asch SM. Quality of health care for women: Results from a pilot study of the QA Tools System. Medical Care, 2003; 41(5):616-25.
21. Heisler M, Smith DM, Hayward RA, Krein SL, Kerr EA. How well do patients' own assessments of their diabetes self-management correlate with actual glycemic control and receipt of recommended diabetes services? Diabetes Care, 2003; 26(3):738-43.
22. Kerr EA, Smith DM, Kaplan SH, Hayward RA. The association between three different measures of health status and satisfaction among patients with diabetes. Medical Care Research and Review, 2003; 60(2):158-177.
23. McGlynn EA, Asch SM, Adams J, Keesey J, Hicks J, Decristofaro A, Kerr EA. The quality of health care delivered to adults in the United States. New England Journal of Medicine, 2003; 348(26):2635-2645.

24. Kerr EA, Smith DM, Hogan MM, Hofer TP, Krein SL, Bermann M, Hayward RA. Building a better quality measure: Are some patients with “poor quality” actually getting good care? Medical Care, 2003; 42(10):1173-1182.
25. Kim C, Hofer TP, Kerr EA. Review of evidence and explanations for suboptimal screening and treatment of dyslipidemia in women: a conceptual model. Journal of General Internal Medicine, 2003; 18(10):854-863.
26. Heisler M, Smith DM, Hayward RA, Krein SL, Kerr EA. Racial disparities in diabetes care processes, outcomes and treatment intensity. Medical Care, 2003; 41(11):1221-1232.
27. Kerr EA, McGlynn EA, Adams J, Keesey J, Asch SM. Profiling the quality of care in communities: Results from the Community Quality Index Study. Health Affairs, 2004; 23(3): 247-256.
28. Hayward RA, Hofer TP, Kerr EA, Krein SL. Quality Improvement Initiatives: Issues in moving from diabetes guidelines to policy. Diabetes Care, 2004; 27(S2):B54-B60.
29. Hofer TP, Asch SM, Hayward RA, Rubenstein LV, Hogan MM, Adams J, Kerr EA. Profiling quality of care: Is there a role for peer review? BMC Health Services Research, 2004; 4:9. Web link: <http://www.biomedcentral.com/1472-6963/4/9>
29. Kerr EA, Gerzoff RB, Krein SL, Selby JV, Piette JD, Curb JD, Herman WH, Marrero DG, Narayan KMV, Safford MM, Thomson T, Mangione CM. Diabetes care quality in the Veterans Affairs Healthcare System and Commercial Managed Care: the TRIAD study. Annals of Internal Medicine, 2004; 141(4):272-281.
30. Asch SM, McGlynn EA, Hogan MM, Hayward RA, Shekelle P, Rubenstein L, Keesey J, Adams J, Kerr EA. Quality of care in the Veteran’s Health Administration compared with a national sample. Annals of Internal Medicine, 2004;141(12):938-945.
31. Asch SM, McGlynn EA, Lapuerta P, Keesey J, Kerr EA. Quality of care for hypertension in the United States. BMC Cardiovascular Disorders, 2005;5(1):1471-2261. Web link: <http://www.biomedcentral.com/1471-2261/5/1>

Articles Accepted for Publication

1. Krein SL, Heisler M, Piette JD, Makki F, Kerr EA. The effect of chronic pain on diabetes patients’ self-management. Diabetes Care

Articles Submitted for Publication

1. Hayward RA, Asch SM, Hogan MM, Hofer TP, Kerr EA. Sins of Omission: Getting too little medical care may be the greatest threat to patient safety.



2. Piette, JD, Heisler M, Krein SL, Kerr EA. The role of physician trust as a buffer against medication non-adherence due to cost pressures

Non Peer Reviewed Publications

None

Books and Monographs

1. McGlynn EA, Damberg C, Kerr EA, Brook RH, eds. Health Information Systems: Design Issues and Analytic Applications. Publication No. MR-967-HF. Santa Monica, CA: RAND, 1998.
2. Kerr EA, Asch S, Hamilton EG, McGlynn EA, eds. Quality of Care for Cardiopulmonary Conditions: A Review of the Literature and Quality Indicators. ISBN 0-8330-2921-5. Santa Monica, CA: RAND, 2000.
3. Asch S, Kerr EA, Hamilton EG, Reifel JL, McGlynn EA, eds. Quality of Care for Oncologic Conditions and HIV: A Review of the Literature and Quality Indicators. ISBN 0-8330-2920-7. Santa Monica, CA: RAND, 2000.
4. Kerr EA, Asch S, Hamilton EG, McGlynn EA, eds. Quality of Care for General Medical Conditions: A Review of the Literature and Quality Indicators. ISBN 0-8330-2916-9. Santa Monica, CA: RAND, 2000.
5. McGlynn EA, Kerr EA, Damberg C, Asch S, eds. Quality of Care for Women: A Review of Selected Clinical Conditions and Quality Indicators. ISBN 0-8330-2923-1. Santa Monica, CA: RAND, 2000.
6. McGlynn EA, Damberg C, Kerr EA, Schuster M, eds. Quality of Care for Children and Adolescents: A Review of Selected Clinical Conditions and Quality Indicators. ISBN 0-8330-2922-3. Santa Monica, CA: RAND, 2000.

Chapters in Books

1. Peterson E, Van Vorst K, Wickstrom S, Levin R, Kerr EA, Schenker E, Morton S, McGlynn EA. The effect of chronic disease on risk of disenrollment from five United Healthcare-Affiliated Health Plans. In McGlynn EA (ed.), Exploring Issues in Managed Care: Six Illustrative Case Studies. Publication No. DRU-1560-HF. Santa Monica, CA: RAND, 1997.
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